

Platform Usage

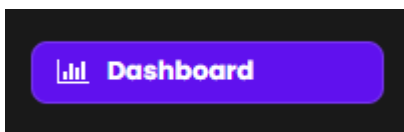
Welcome to the ResellPortal.com platform guide. This documentation will help you navigate and use the platform effectively to manage your resale business.

ResellPortal.com offers tools to streamline product sourcing, inventory tracking, order management, and performance analysis—all in one place. Whether you're just starting or scaling up, this guide provides the essentials to get the most out of your experience.

- [Navigating ResellPortal: Dashboard](#)
- [Navigating ResellPortal: Activate\(Manual\)](#)
- [Navigating Resellportal: Storefront \(Auto\)](#)
- [Request Support](#)
- [Website Updates](#)
- [Your Profile](#)
- [Become an Affiliate](#)

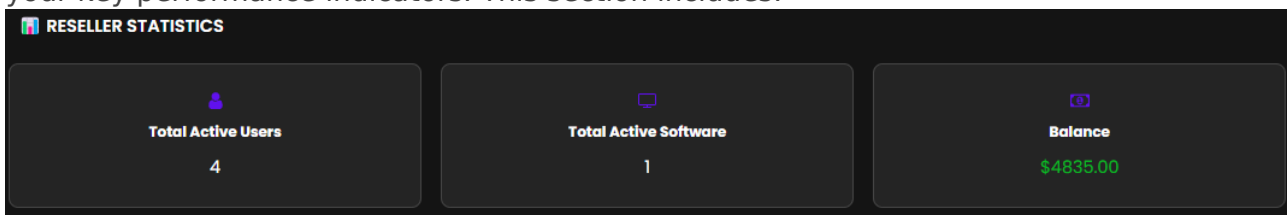
Navigating ResellPortal: Dashboard

The **ResellPortal Dashboard** is your main control panel. It gives you a real-time overview of your reseller account, your users, your product activations, and your recurring financial commitments. This chapter walks you through each section of the dashboard, helping you understand the data presented so you can better manage your operations and support your clients.



1. Reseller Statistics Overview

Upon logging into your ResellPortal account, the first section you'll see is a high-level summary of your key performance indicators. This section includes:



Total Active Users

This number reflects how many end users are actively connected to your reseller account. These are users who have accessed or utilized any software you've activated for them.

Use this to monitor:

- Growth in your client base
- Engagement and usage trends
- Demand for support or renewals

Total Active Software

This shows how many software products are currently deployed under your reseller license. This includes any AI Business Tools, utility apps, or other solutions you've activated for clients.

Use this to:

- Track software deployment volume

- Identify high-demand products
- Ensure all deployments are accounted for

Balance

Your current available balance on the platform. This is the credit used to activate new services or renew existing ones.

Important:

- Always ensure your balance is sufficient before activating new tools.
- Low balance may prevent activation or renewal of services for clients.

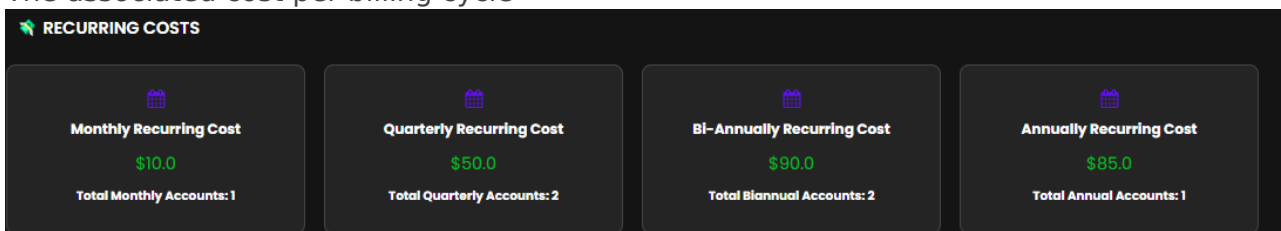
2. Recurring Costs Breakdown

The second section provides an overview of your **recurring financial commitments** as a reseller. It breaks down your active subscriptions by billing interval:

- Monthly Recurring Costs
- Quarterly Recurring Costs
- Bi-Annual Recurring Costs
- Yearly Recurring Costs

Each of these categories lists:

- The number of products or users under that plan
- The associated cost per billing cycle



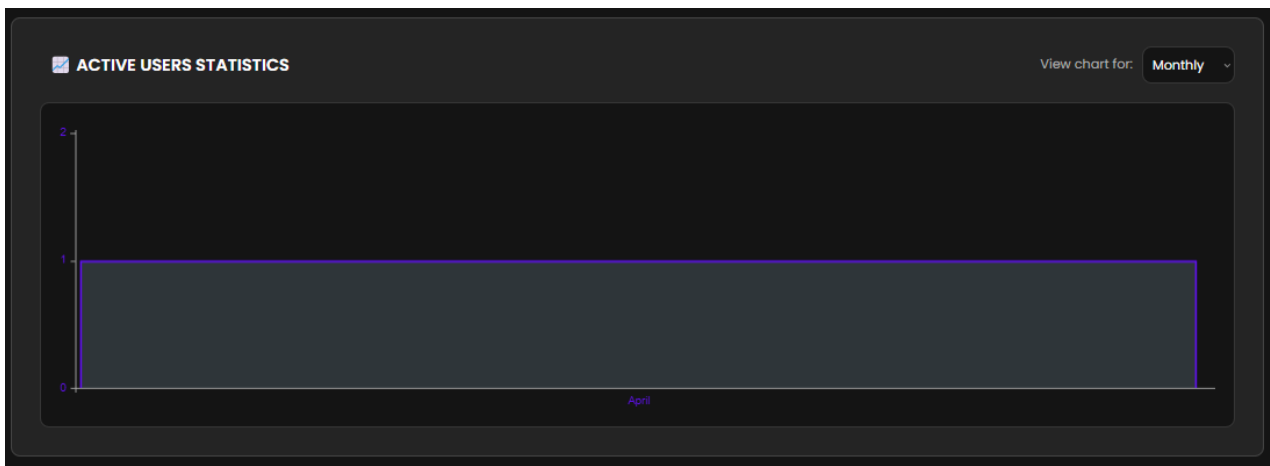
Use this to:

- Forecast upcoming charges
- Plan budget and top-ups
- Identify long-term vs. short-term revenue streams

3. Active Users Statistics Graph

This section presents a **visual graph** displaying user activity over time. It provides insights into:

- Daily or monthly trends in user engagement
- Peaks or drops in active usage
- Historical growth of your user base



How to use it:

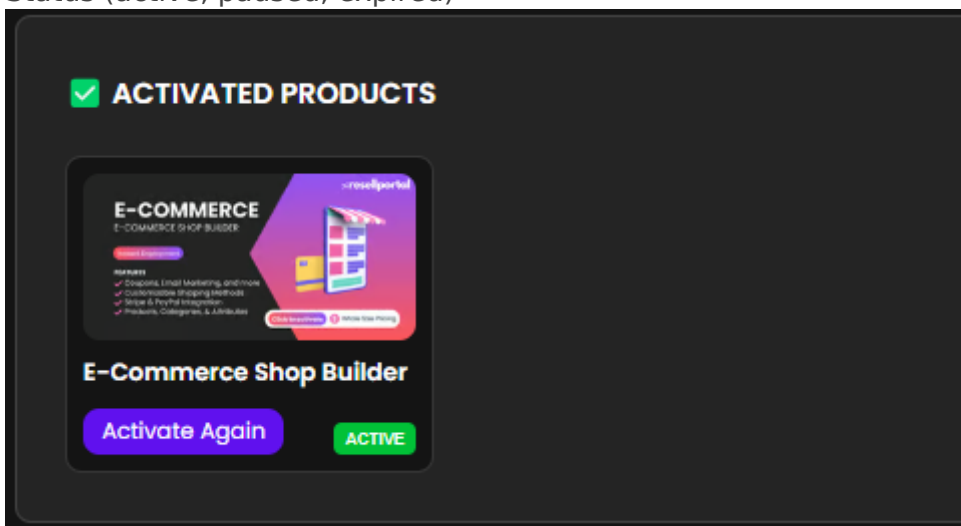
- Analyze spikes in activity after promotions or product launches
- Identify potential churn periods
- Monitor the impact of new activations

The graph may support filters such as time ranges (last 7 days, 30 days, 6 months) to help you zoom in or out as needed.

4. Activated Products List

The final section of the dashboard provides a detailed list of **all products you've activated** under your reseller account. This includes:

- Product name (e.g., AI Business Tool, AI Writer, AI Chat, etc.)
- Activation date
- Assigned client (email or account)
- Status (active, paused, expired)



Why it's important:

- Offers a quick way to track which products are live

- Helps with renewal and billing management
- Useful for auditing and support tickets

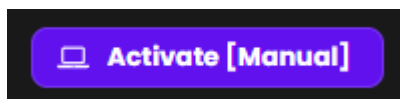
You can click into each product (if available) to see additional details or take action (such as renewing or deactivating the service).

Final Tips for Resellers

- **Check your dashboard regularly** to stay ahead of renewals and client activity.
- Use the dashboard as a **sales tool**—monitor what's in high demand and tailor your marketing accordingly.
- The **balance and recurring cost sections** help you avoid surprise charges and keep your account running smoothly.
- Export or document key stats monthly if you need to report performance internally.

Navigating ResellPortal: Activate(Manual)

The **Activate (Manual)** feature in your ResellPortal dashboard allows you to deploy digital products for your clients using your own wallet balance. This gives you full control over which services are activated, when they are deployed, and for whom—making it ideal for resellers managing multiple client accounts or offering bundled services.



What This Section Is For

- **Manual deployment** of digital products for your clients
- **Using your balance** to cover product costs
- Managing product activations on a per-client basis
- Providing fully white-labeled or branded services through your own portal

How to Access and Use Activate (Manual)

1. **Log in** to your ResellPortal dashboard.
2. In the left-hand menu, click “**Activate (Manual)**”.
3. Ensure your **wallet balance is topped up** and has enough credit to cover the cost of the products you want to deploy.
4. You will see a list of all **available digital products** for resale (see full list below).

Activation Process

When you choose a product to deploy:

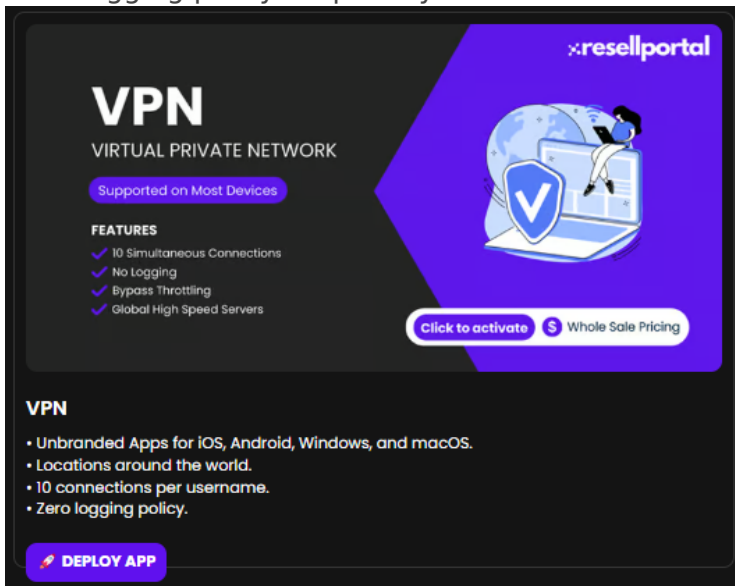
1. Click on the product name or icon in the **Activate (Manual)** list.
2. You will be **redirected to a specific activation topic** for that product.
3. On this topic, you’ll be prompted to:
 - **Enter your client’s details** (e.g., email address, domain name, company name)
 - **Select any configuration options**, such as location, plan type, or billing cycle
 - **Confirm payment using your wallet balance**
4. Once submitted, the product will be **provisioned for your client**, and any relevant access details will be sent to their email.

Available Products for Manual Activation

Here's a full breakdown of the products you can deploy manually as a reseller:

1. VPN Services

- Unbranded apps for iOS, Android, Windows, and macOS
- Global server locations
- Up to 10 connections per username
- Zero-logging policy for privacy



The image shows a product card for VPN services. The card has a dark background with a purple and blue gradient on the right side. At the top right, the logo 'xresellportal' is visible. The main title 'VPN' is in large white letters, followed by 'VIRTUAL PRIVATE NETWORK' in smaller white letters. Below this, a purple button says 'Supported on Most Devices'. A section titled 'FEATURES' lists four items with checkmarks: '10 Simultaneous Connections', 'No Logging', 'Bypass Throttling', and 'Global High Speed Servers'. To the right of the text is an illustration of a person sitting on a globe with a shield and a checkmark. At the bottom right, there are two buttons: 'Click to activate' and 'Whole Sale Pricing'. At the bottom left, there is a purple button with a rocket icon and the text 'DEPLOY APP'.

VPN
VIRTUAL PRIVATE NETWORK

Supported on Most Devices

FEATURES

- ✓ 10 Simultaneous Connections
- ✓ No Logging
- ✓ Bypass Throttling
- ✓ Global High Speed Servers

Click to activate \$ Whole Sale Pricing

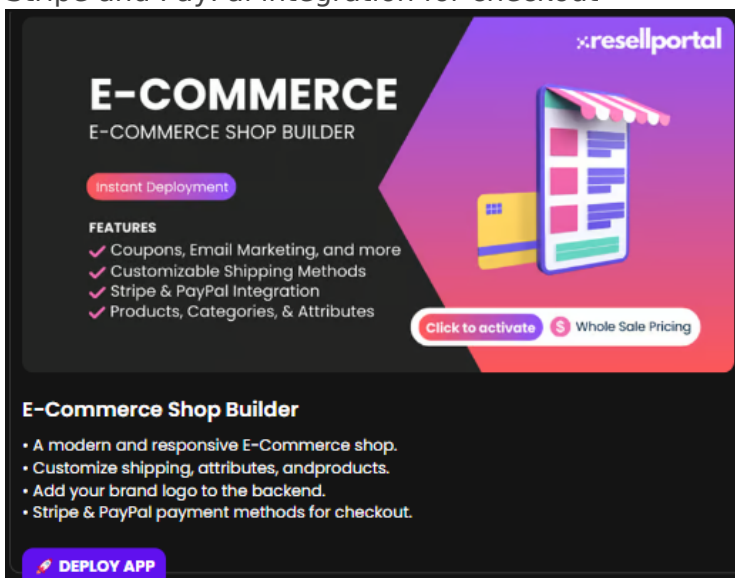
VPN

- Unbranded Apps for iOS, Android, Windows, and macOS.
- Locations around the world.
- 10 connections per username.
- Zero logging policy.

DEPLOY APP

2. E-Commerce Shop Builder

- Fully responsive and modern design
- Customize shipping, products, and attributes
- Upload your brand logo to the backend
- Stripe and PayPal integration for checkout



The image shows a product card for an E-commerce Shop Builder. The card has a dark background with a purple and blue gradient on the right side. At the top right, the logo 'xresellportal' is visible. The main title 'E-COMMERCE' is in large white letters, followed by 'E-COMMERCE SHOP BUILDER' in smaller white letters. Below this, a purple button says 'Instant Deployment'. A section titled 'FEATURES' lists four items with checkmarks: 'Coupons, Email Marketing, and more', 'Customizable Shipping Methods', 'Stripe & PayPal Integration', and 'Products, Categories, & Attributes'. To the right of the text is an illustration of a smartphone displaying a shop interface with a striped awning. At the bottom right, there are two buttons: 'Click to activate' and 'Whole Sale Pricing'. At the bottom left, there is a purple button with a rocket icon and the text 'DEPLOY APP'.

E-COMMERCE
E-COMMERCE SHOP BUILDER

Instant Deployment

FEATURES

- ✓ Coupons, Email Marketing, and more
- ✓ Customizable Shipping Methods
- ✓ Stripe & PayPal Integration
- ✓ Products, Categories, & Attributes

Click to activate \$ Whole Sale Pricing

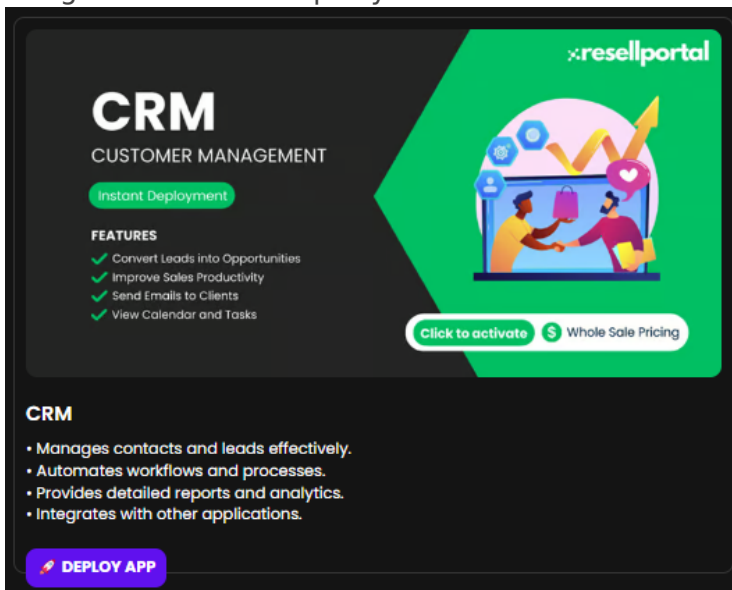
E-Commerce Shop Builder

- A modern and responsive E-Commerce shop.
- Customize shipping, attributes, and products.
- Add your brand logo to the backend.
- Stripe & PayPal payment methods for checkout.

DEPLOY APP

3. CRM (Customer Relationship Management)

- Manage contacts, leads, and pipelines
- Workflow automation
- Built-in analytics and reporting
- Integration with third-party tools



CRM
CUSTOMER MANAGEMENT

Instant Deployment

FEATURES

- ✓ Convert Leads into Opportunities
- ✓ Improve Sales Productivity
- ✓ Send Emails to Clients
- ✓ View Calendar and Tasks

Click to activate \$ Whole Sale Pricing

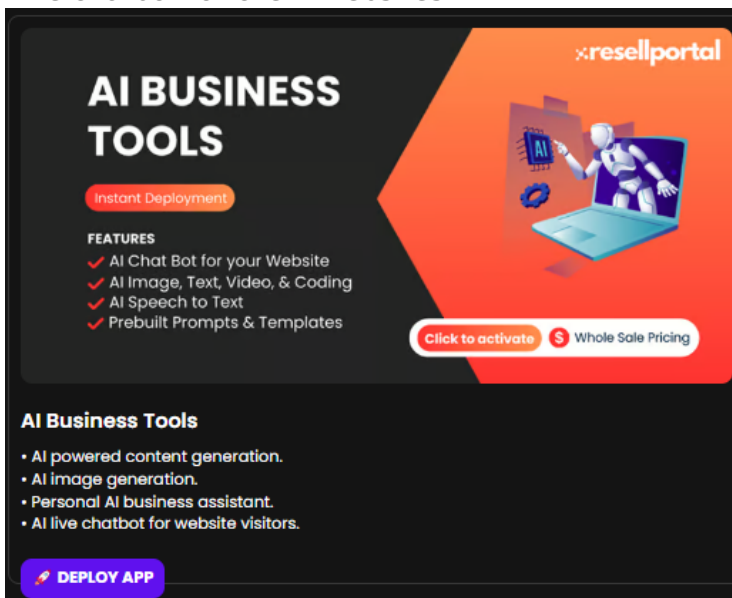
CRM

- Manages contacts and leads effectively.
- Automates workflows and processes.
- Provides detailed reports and analytics.
- Integrates with other applications.

DEPLOY APP

4. AI Business Tools

- Content generation with AI
- Image generation from text
- AI-powered business assistant
- Live chatbot for client websites



AI BUSINESS TOOLS

Instant Deployment

FEATURES

- ✓ AI Chat Bot for your Website
- ✓ AI Image, Text, Video, & Coding
- ✓ AI Speech to Text
- ✓ Prebuilt Prompts & Templates

Click to activate \$ Whole Sale Pricing

AI Business Tools

- AI powered content generation.
- AI image generation.
- Personal AI business assistant.
- AI live chatbot for website visitors.

DEPLOY APP

5. Social Media Marketing Tool

- Post to Facebook, Instagram, and X (formerly Twitter)
- Schedule unlimited posts
- Use AI to generate engaging content
- Bulk posting features for social managers

SOCIAL MEDIA MARKETING TOOL

Instant Deployment

FEATURES

- ✓ Post to all your accounts at once.
- ✓ Post Scheduling
- ✓ Bulk Post Hundreds of Posts at Once
- ✓ AI Content Generator

[Click to activate](#) [\\$ Whole Sale Pricing](#)



Social Media Marketing Tool

- Post to Facebook, Instagram, and X all at once.
- Schedule unlimited posts.
- Generate content with AI.
- Bulk posting features.

[DEPLOY APP](#)

6. Website Builder

- Drag-and-drop editor with AI text/image assistance
- Custom domain connection
- 45+ prebuilt templates
- Full control over design elements

WEBSITE BUILDER


BUILT-IN AI GENERATION

Instant Deployment

FEATURES

- ✓ 20+ Prebuilt Templates
- ✓ Drag & Drop Editor
- ✓ Fully Customizable Elements
- ✓ Connect your Custom Domain

[Click to activate](#) [\\$ Whole Sale Pricing](#)



Website Builder

- AI Text & Image Generation
- Fully Customize Elements
- Connect Custom Domain
- 45+ Prebuilt Templates

[DEPLOY APP](#)

7. 1500+ Plugin & Theme White Label Pack for WordPress

- Installable from WP dashboard
- Auto-updating plugin
- Supports license key generation for individual websites

1500+ PREMIUM WORDPRESS PLUGINS & THEMES

White Label Plugin Installer

FEATURES

- ✓ Generate a white label WordPress plugin with your logo and name where users can access 1500+ premium plugins & themes instantly.
- ✓ Automatically updating plugin.
- ✓ License key can be used on one site.

[Click to activate](#) Whole Sale Pricing

1500+ Plugin & Theme White Label Pack for WordPress

- White label WordPress plugin.
- Users can install 1500+ plugins & themes from their WP dashboard.
- Plugin automatically updates.
- Generate a license key and plugin for one website.

[DEPLOY APP](#)

8. Appointment Scheduling Software

- Web-based appointment booking system
- No third-party tools required
- Clean interface for managing time slots and availability
- Ideal for service-based businesses

APPOINTMENTS

APPOINTMENT SCHEDULING

Instant Deployment

FEATURES

- ✓ Manage Appointments & Customers
- ✓ Setup Services & Service Providers
- ✓ Google Calendar Synchronization
- ✓ Email Notifications

[Click to activate](#) Whole Sale Pricing

Appointment Scheduling

- Easy-to-use web-based software for scheduling.
- Simplifies booking and appointment management.
- Standalone solution requiring no additional tools.
- Helps clients provide a seamless scheduling experience.

[DEPLOY APP](#)

9. Hosting Services

- Shared hosting with Xeon E-2136 and 64GB DDR4 RAM
- cPanel included
- Reliable uptime and 24/7 technical support

resellportal

WEB HOST

CPANEL WEB HOSTING

Managed Web Hosting

FEATURES

- ✓ cPanel Included
- ✓ 99.99% Up-Time
- ✓ phpMyAdmin Database Management
- ✓ Fast Load Times

Click to activate \$ Whole Sale Pricing



Hosting

- Shared hosting server for reliable performance.
- cPanel included for easy management.
- Powered by Xeon E-2136 with 64GB DDR4 RAM.
- 24/7 support for continuous assistance.

DEPLOY APP

10. Social Media Services

- Resell social growth services
- Fast delivery guaranteed
- Competitive wholesale pricing
- Great for influencer or business growth packages

resellportal

SMM


SOCIAL MEDIA SERVICES

Instant Delivery Services

FEATURES

- ✓ Increase Engagement
- ✓ Grow your Client's Social Media Accounts
- ✓ Guaranteed Services
- ✓ Boost Online Presence

Click to activate \$ Whole Sale Pricing



Social Media Services

- Enjoy fast delivery every time.
- Help your clients grow their social media.
- Count on guaranteed services.
- Get the lowest prices available.

ORDER

11. E-SIM Data Plans

- Coverage in ~150 countries
- QR code setup for instant activation
- High-speed global data
- White-label mobile app provided

resellportal

ESIM DATA

VIRTUAL SIM CARD DATA PLANS

QR Code Activation

FEATURES

- ✓ Over 150+ Countries Supported
- ✓ Fast 4g/5g Connections
- ✓ Instant Activation to Client's Email
- ✓ Easy Installation

Click to activate \$ Whole Sale Pricing

E-Sim Data Plans

- Supports ~150 countries.
- Offers QR code installation.
- Provides fast data connections.
- Includes a white-label app.

DEPLOY APP

12. Web Design Services

- Professionally designed websites for business, e-commerce, and more
- Mobile-friendly and responsive
- Basic SEO included
- One-month after-sales support

resellportal

Web Design Services

Ecommerce Portfolio Business
Blogs Landing Pages Affiliate

Hire an expert designer to create your clients vision.

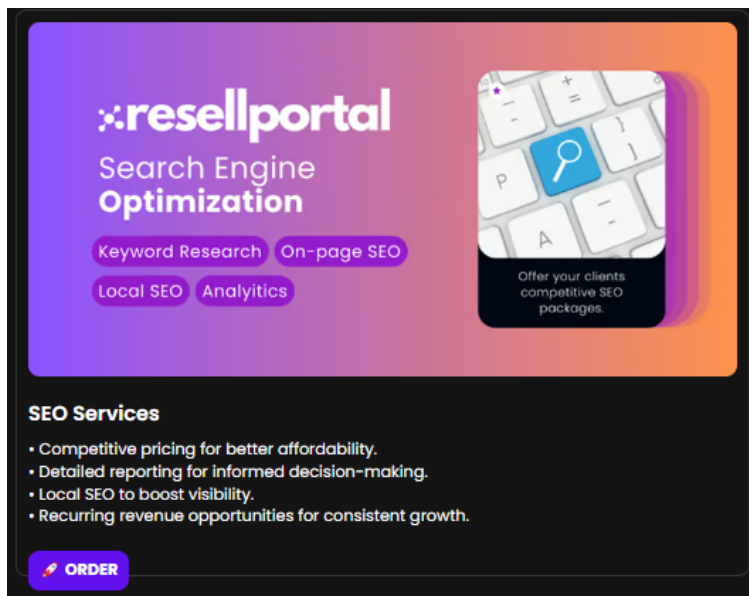
Web Design Services

- Design services for e-commerce, business, and more.
- Includes basic SEO for better search rankings.
- Responsive design for all devices.
- 1-month support for a smooth start.

ORDER

13. SEO Services

- Affordable local and global SEO options
- Recurring service packages available
- White-label monthly reporting
- Ideal for digital marketing agencies



Best Practices for Resellers

- **Check your balance** before initiating any activation.
- Use client-specific emails to keep service access organized.
- Clearly communicate billing intervals (monthly, quarterly, etc.) if applicable.
- Review configuration fields carefully on the product’s activation topic—many services cannot be edited after deployment.
- **Bundle services** (e.g., E-Commerce Builder + Hosting + SEO) to increase value and revenue per client.

Summary

Section	Purpose
Dashboard > Activate (Manual)	Manually deploy products using your wallet balance
Product List	View all available digital products for resale
Deployment	Redirects to a detailed product setup form
Activation	Processes the request and delivers access to your client

With **Activate (Manual)**, you maintain full control over how and when your digital services are deployed. Whether you're managing a single client or operating at scale, this section allows you to deliver customized, white-labeled solutions quickly and efficiently.

For more details and information on how to use each product and access it, refer to the **Software Usage** section.

Navigating Resellportal: Storefront (Auto)

The **Storefront (Auto)** feature allows you to set up a fully automated SaaS store under your reseller account. With just a few steps, you can launch a branded storefront where clients can browse, purchase, and subscribe to digital products without you needing to activate them manually.

This is ideal for resellers who want to **sell at scale** or **offer 24/7 self-service access** without building a website or handling each sale directly.



What Is the Storefront?

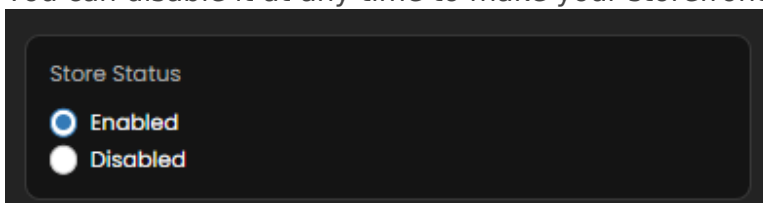
- A **public-facing online store** hosted on your subdomain or custom domain
- Clients can browse and purchase SaaS products
- Prices are automatically adjusted based on your profit margin
- Products are fulfilled and managed automatically by the platform
- You receive **bi-weekly payouts** for your profits

Step-by-Step Setup

Section 1: Storefront Main Settings

a. Enable the Storefront

- Go to **Storefront Settings** in your dashboard.
- Toggle the **Store Status** to “Enabled” to activate your store.
- You can disable it at any time to make your storefront temporarily inaccessible.



b. Store Access Settings

- Choose how customers will access your storefront:

- Use your **default subdomain** (e.g., yourname.resellportal.store)
- Or connect a **custom domain** you own
- Once you fill in and save your settings, you'll be able to **copy your live storefront URL** from this section.

c. Set Your Global Profit Margin

- Choose a **profit margin percentage** (up to 500%) that applies to all products.
- Your profit is added to the platform's base price to form the final sale price.

Example:

If the platform price of a product is \$10, and you set a 100% margin, the customer pays \$20 — you earn \$10 on every sale or renewal.

d. Support Email

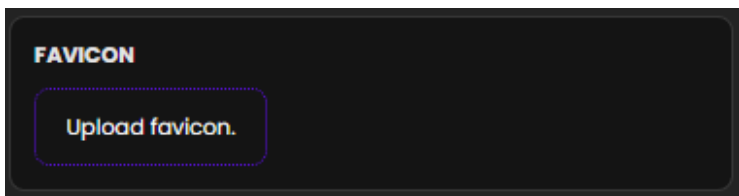
- Enter a valid **support email address** where clients can contact you for assistance.
- This email appears in the storefront footer and client invoices.

Section 2: Store Appearance

Customize the visual identity of your storefront to reflect your brand:

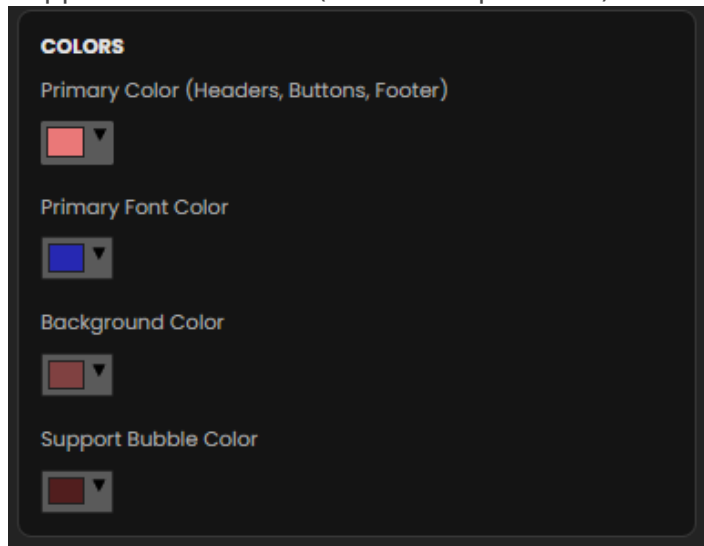
- **Upload Logo** – Shown in the header and checkout pages

- **Favicon** – Browser tab icon (small icon that appears in the browser tab)



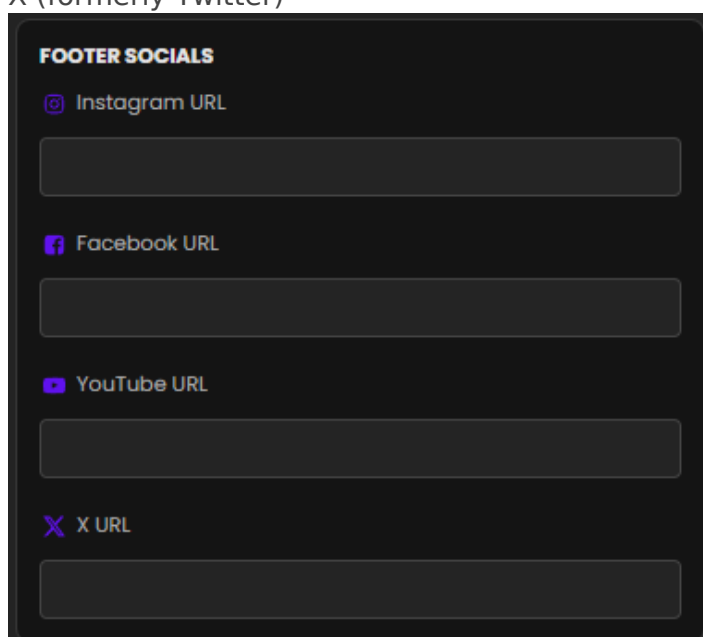
- **Choose Colors:**

- Primary Color (used for headers, buttons, and footer)
- Primary Font Color
- Background Color
- Support Bubble Color (chat or help bubble)



Social Media Links (Footer)

- Add links for:
 - Instagram
 - Facebook
 - YouTube
 - X (formerly Twitter)

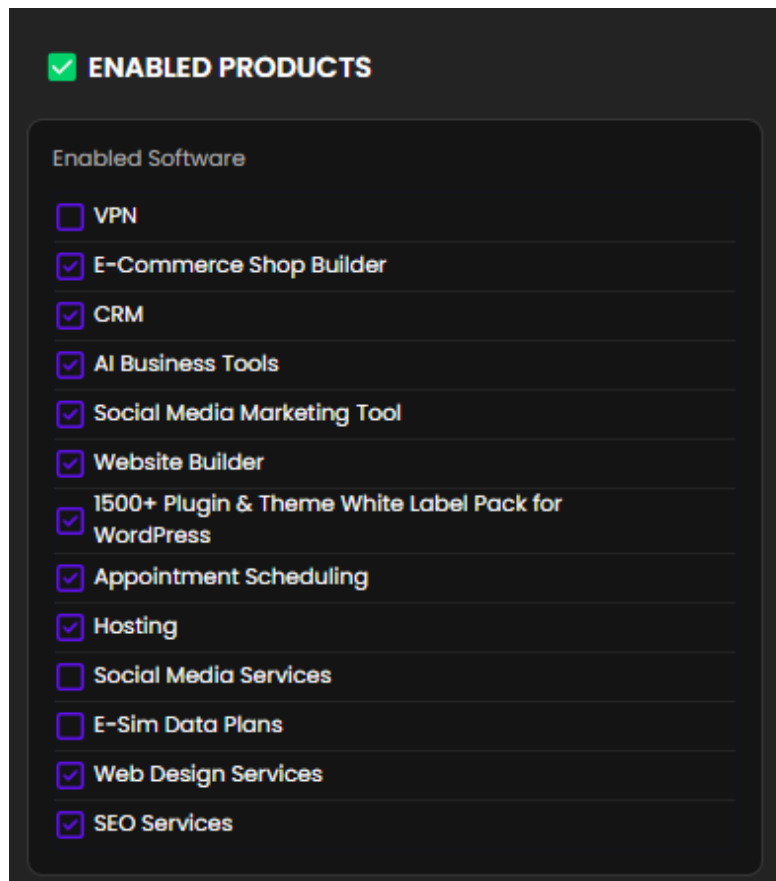


These links appear in the footer for added credibility and branding.

Section 3: Product Selection

Here you decide **which digital products you want to offer** in your storefront.

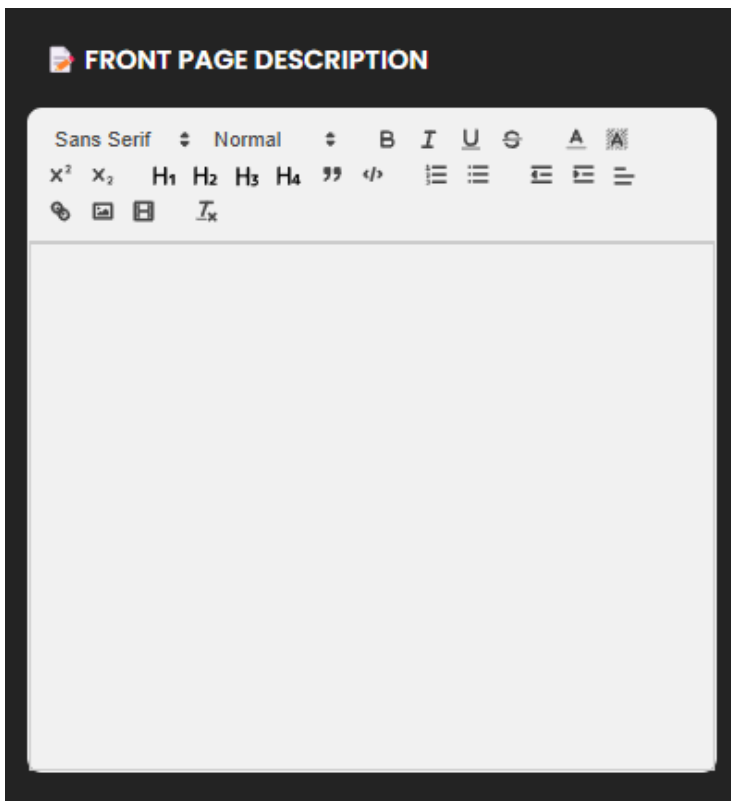
- Toggle products ON/OFF to include or exclude them from your public store.
- Only activated products will be visible to buyers.



Section 4: Front Page Description

This is where you set the tone of your storefront.

- Write a **custom description** that will appear on your store's homepage.
- Introduce your brand, explain your services, or highlight what makes you unique.
- Use simple, clear language to build trust and convert visitors into buyers.



Section 5: Payout Settings

Set up how you get paid:

- Enter your **Venmo username** and/or **PayPal email** address.
- Choose your **preferred payout method** (Venmo or PayPal).

A screenshot of a "PAYOUTS" settings form. The form has a dark background. At the top, there is a header with an information icon and the title "PAYOUTS". Below the header, there are three sections. The first section is for Venmo, with a Venmo logo icon and a text input field labeled "Venmo Username". The second section is for PayPal, with a PayPal logo icon and a text input field labeled "PayPal Email Address". The third section is for the "Preferred Payout Method", with two radio buttons: "Venmo" (which is selected) and "PayPal".

Payout Schedule:

- Profits are disbursed **bi-weekly**, on the **1st and 15th of each month**.
- Your total profit (based on sales margin) will be paid out accordingly.

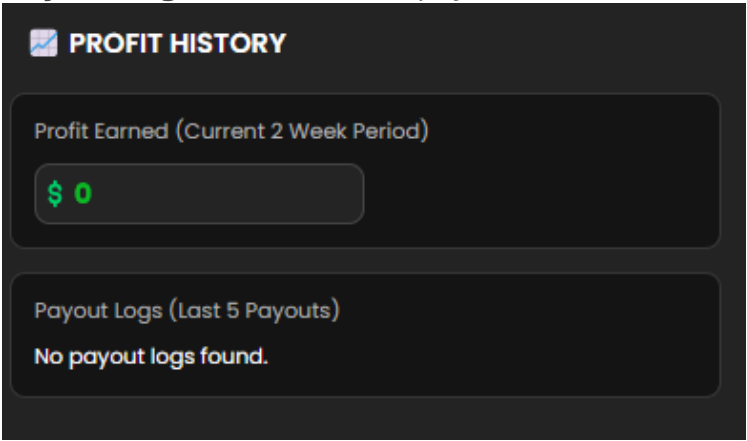
Final Step: Save All Settings

- Once all sections are completed, click **Save Settings** at the bottom of the page.
- This will apply all your changes and make your storefront live and functional.

Profit Tracking & History

A dedicated section shows your **financial performance**:

- **Profit History:** View earnings for the current 2-week period
- **Payout Logs:** See the last 5 payout records including date, amount, and method



Use this area to track your performance, monitor sales cycles, and reconcile payouts with your payment account.

Summary of Key Benefits for Resellers

Feature	Benefit
Storefront URL	Launch without needing your own website
Profit Margin	Full control over pricing and profit per sale
Branding Options	Customize the appearance to match your business
Product Control	Choose exactly what to sell
Automated Fulfillment	No manual activation needed
Payout Integration	Receive earnings via PayPal or Venmo

Request Support

Need help? Our team is here for you.

This guide will walk you, as a reseller, through the steps of opening a support ticket via your ResellPortal dashboard, how to describe your issue properly, and what to expect after submitting your request.

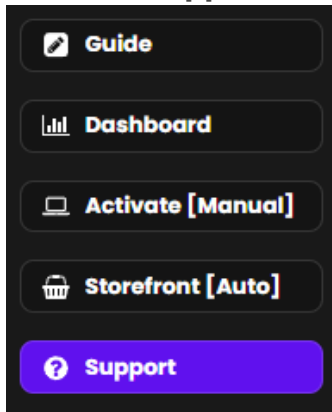
Step-by-Step: How to Open a Support Ticket

1. Login to Your ResellPortal Account

Visit <https://app.resellportal.com> and log in with your reseller credentials.

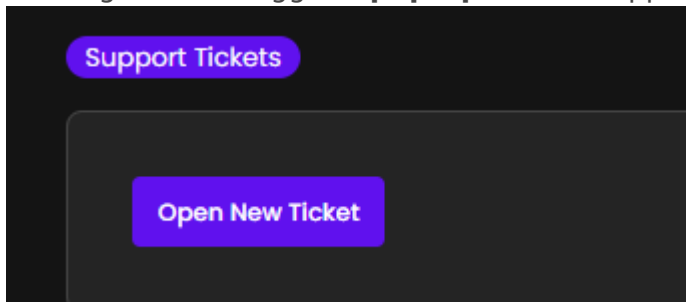
2. Access the Support Section

- From your dashboard, navigate to the **left-hand menu**.
- Click on **“Support”** to open the support center.



3. Click “Open Ticket”

- A button labeled **“Open Ticket”** will be available.
- Clicking this will trigger a **pop-up form** to appear where you can submit your issue.



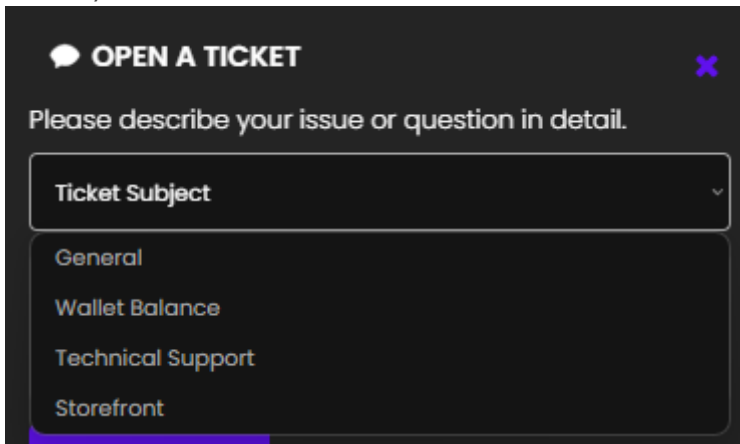
What to Fill Out

The support ticket form includes two important fields:

1. Ticket Subject (Dropdown Menu)

Choose the most relevant category for your request:

- **General** – For general questions about services, platform navigation, or account info.
- **Wallet Balance** – For issues related to funds, wallet transactions, payment history, or withdrawals.
- **Technical Support** – For platform errors, bugs, system issues, or deployment problems.
- **Storefront** – For client-facing store issues (e.g., product visibility, checkout errors, API issues).

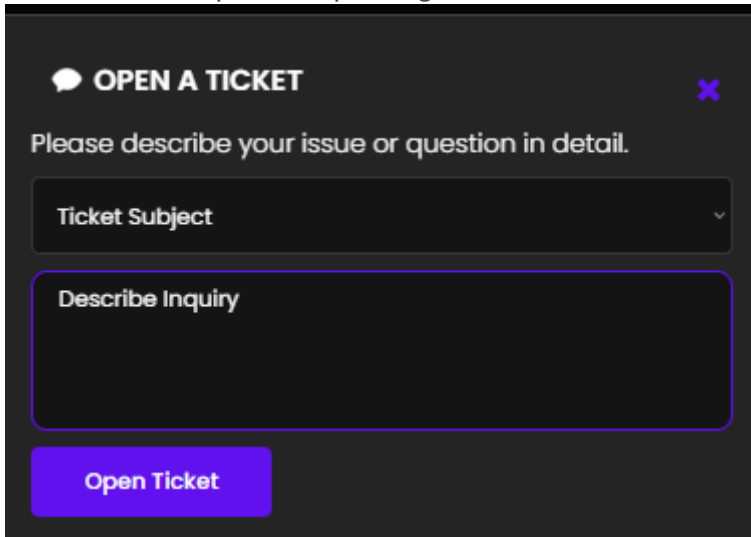


The screenshot shows a dark-themed modal window titled "OPEN A TICKET" with a close button (X) in the top right corner. Below the title is a prompt: "Please describe your issue or question in detail." There is a text input field labeled "Ticket Subject". Below this is a dropdown menu for selecting a category. The dropdown is open, showing four options: "General", "Wallet Balance", "Technical Support", and "Storefront". The "General" option is currently selected and highlighted with a blue background.

2. Inquiry/Issue Description (*Text Field*)

Provide a **clear and detailed description** of your issue or question. Be sure to include:

- What you were trying to do
- What went wrong or what you're confused about
- Any error messages (if applicable)
- Store name or product/package involved (if relevant).



This screenshot shows the same "OPEN A TICKET" modal window. The "Ticket Subject" dropdown is now closed. Below it is a large text area labeled "Describe Inquiry" with a blue border. At the bottom of the modal is a blue button labeled "Open Ticket".

The more context you provide, the faster we can resolve the issue.

4. Click **"Open Ticket"** to submit the request.

How It Works on Our End

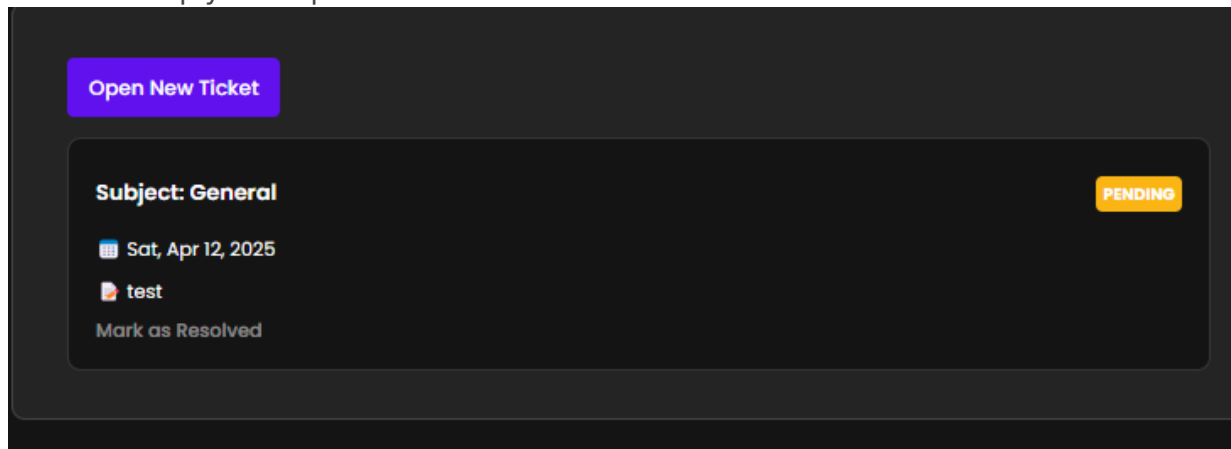
Once you submit the ticket:

- Our support team receives the request in real time
- The ticket is **routed to the appropriate department** based on your selected subject
- A support agent will review your inquiry, investigate the issue if needed, and respond directly within the support section

You will be notified inside your ResellPortal dashboard when your ticket receives a response or resolution.

Where to Check Ticket Status

- Return to the **Support** section at any time to:
 - View open tickets
 - See ticket status (Pending, In Progress, Resolved)
 - Read and reply to responses from our team



Response Times

We aim to respond to all reseller tickets within **24 business hours**, though most are addressed much faster depending on the complexity and priority of the issue.

Best Practices for Fast Support

Do This	Why it Helps
Choose the right subject	Ensures your ticket goes to the right team faster
Include screenshots (if relevant)	Helps support staff quickly understand technical issues
Be specific in your message	Reduces back-and-forth and speeds up resolution
Include store names or client IDs	Useful when troubleshooting client-specific problems

When to Use the Ticket System

Use support tickets for:

- Wallet or payment discrepancies
- Platform bugs or deployment issues

- Storefront or feature concerns
- Account or reseller dashboard help

Avoid using tickets for:

- General how-to guidance (use our documentation and onboarding materials first)
- Issues outside the ResellPortal system (e.g., 3rd-party account issues)

Final Note

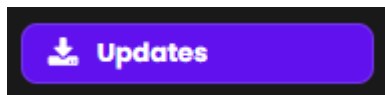
The ticket system is your **direct line to ResellPortal's dedicated support team**. Use it any time you or your clients need help resolving issues quickly and efficiently. We're here to help you succeed!

Alternatively, if you prefer, you can reach us directly via email at contact@resellportal.com for support or inquiries.

Website Updates

The **Updates** section—also known as the **Changelog**—is your official source for all platform-related announcements on ResellPortal. It is where the ResellPortal team publishes changes, improvements, new features, bug fixes, and scheduled maintenance notices.

As a reseller, staying informed through this section is critical for supporting your clients, adjusting your offerings, and taking advantage of new tools as they're released.



What Is the Changelog?

The **Changelog** is a running list of updates that have been made to the platform. It helps you:

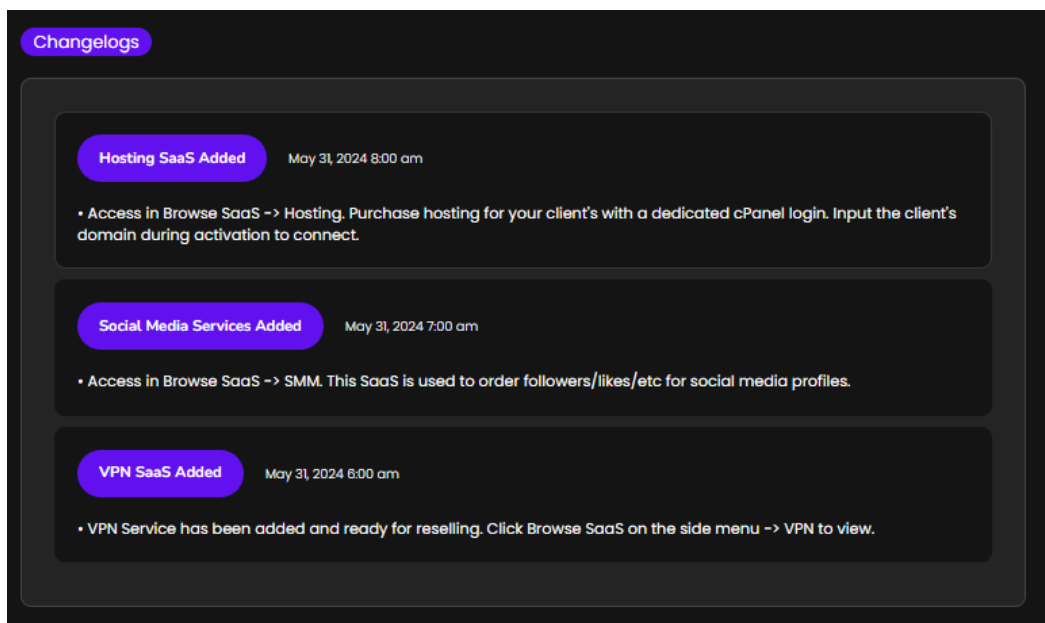
- Stay up-to-date on **new features** and tools
- Get notified about **improvements** or changes to existing products
- Know when **bugs are fixed** or performance is improved
- Prepare for **scheduled maintenance** or possible service disruptions
- Keep track of **billing or payout policy updates**

Where to Find It

1. Log into your **ResellPortal dashboard**.
2. Click on the **“Updates”** or **“Changelog”** tab in the navigation menu (typically found in the sidebar or footer).
3. You'll see a **timeline or list format** with the most recent updates at the top.

Each update includes:

- **Date of release**
- **Title or summary**
- **Details of the change** (feature description, improvements, fixes)
- **Category tags** like [New], [Improved], [Fixed], [Notice], or [Beta]



Types of Updates You'll See

Type	Description
New	A newly released feature, product, or tool added to the platform.
Improved	Enhancements to existing tools or UI updates.
Fixed	Bug fixes or performance upgrades.
Notice	Important system changes, maintenance schedules, or policy updates.
Beta	New tools released in early access for testing and feedback.

Why It's Important for Resellers

- **Client Communication:** You'll be the first to know about features your clients may ask about.
- **Product Updates:** If you're reselling a tool that gets new capabilities, you can adjust pricing or upsell.
- **Troubleshooting:** If something isn't working correctly, a fix might already be listed.
- **Proactive Support:** Inform your clients about updates before they experience changes.

Best Practices

- Check the Changelog **at least once a week**, or whenever something seems new or different.
- **Bookmark** the updates topic if it's hosted outside the dashboard.

- If updates affect client-facing services (like storefront changes or payout rules), send out an **email or announcement** to your clients to keep them informed.
- Use update notes to **enhance your marketing materials** by highlighting new features.

Example Update (Typical Format)

📅 April 10, 2025

[New] AI Video to Video Tool Added to Storefronts

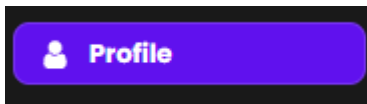
We’ve launched a new AI-powered video transformation tool available for manual and storefront activations. Customize short video clips with filters and styles. Now available in the Activate (Manual) and Storefront product lists.

Summary

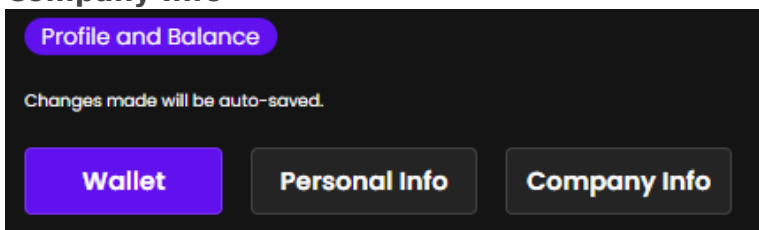
Feature	Purpose
Updates / Changelog	Official source for all platform changes and announcements
Frequency	Updated regularly by the ResellPortal team
Benefits for Resellers	Stay informed, adapt faster, and support clients better

Your Profile

The **Reseller Profile** section allows resellers to manage all key aspects of their account, including wallet settings, personal details, and company branding. This section is crucial for customizing the reseller experience and maintaining accurate billing and communication information. It is divided into three main tabs:



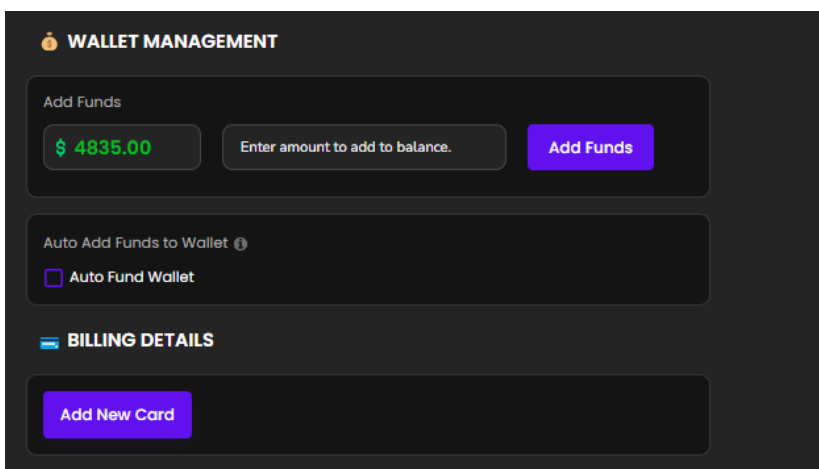
1. **Wallet**
2. **Personal Information**
3. **Company Info**



1. Wallet Tab

The **Wallet** tab is dedicated to wallet management and billing details. It provides resellers with the tools to fund their account and monitor all wallet-related activity.

Wallet Management:



- **Add Funds**
 - Allows resellers to manually add money to their wallet balance using saved payment methods.

- Supports common payment options like credit/debit cards.
- **Auto Add Funds**
 - Option to enable **automatic top-up** when the wallet balance falls below a specified threshold.
 - Resellers can define:
 - **Trigger balance threshold**
 - **Amount to auto-add**
 - **Preferred payment method** for auto-funding
- **Billing Details**
 - A secure area to manage billing information and saved payment methods.
 - Resellers can:
 - Add new credit/debit cards
 - Set a default card for transactions
 - Remove outdated or unused cards
- **Balance Logs**
 - A detailed log of all wallet transactions, providing transparency and easy financial tracking.
 - Log table includes the following columns:
 - **Date:** Timestamp of the transaction
 - **Amount:** Value of the transaction
 - **Transaction Type:** E.g., "Fund Added", "Auto Top-Up", "Deduction", etc.
 - **Balance:** Wallet balance after the transaction

BALANCE LOGS			
DATE	AMOUNT	TRANSACTION TYPE	BALANCE
4/01/25	-\$25	Subscription / Renewal	\$4,835
4/01/25	-\$45	Subscription / Renewal	\$4,815
4/01/25	-\$85	Subscription / Renewal	\$4,860
4/01/25	-\$45	Subscription / Renewal	\$4,945
4/01/25	-\$25	Subscription / Renewal	\$4,965
4/01/25	-\$10	Subscription / Renewal	\$4,990

2. Personal Information Tab


This tab allows resellers to manage and personalize their individual profile. Keeping this information up to date is essential for account security and communication.

The image shows a dark-themed user profile editing interface. At the top, there is a 'Profile Picture' section with a dashed blue box containing the text 'Click to upload a profile image.' Below this, there are two input fields: 'Email' and 'Username', both containing the text 'yara.jkawtharani@gmail.com'. Underneath these is a 'Phone' field with the placeholder text 'Your Phone Number'. At the bottom left, there is a red button labeled 'Subscribe to Newsletter' and a grey button labeled 'Change password'.

- **Upload Profile Picture**
 - Resellers can upload a profile image to personalize their dashboard.
- **Email**
 - Used as the primary contact and login credential.
 - Editable with proper verification for changes.
- **Username**
 - Display name shown in various sections of the platform.
- **Phone Number**
 - Used for verification, support, and account recovery purposes.
- **Newsletter Subscription**
 - Checkbox to opt in or out of promotional emails and product update newsletters.

3. Company Info Tab

This section controls how the reseller’s brand is presented to their own clients. The details entered here will appear in outbound client communications (e.g., order confirmations, invoices, support emails).

 **COMPANY INFO**

Your company information will be used in emails sent to your clients.

Company Logo

Click to upload a company image.

Company Name

Company Email

- **Company Logo**
 - Upload a logo to brand client-facing emails and documents.
- **Company Name**
 - The official business name that appears in emails sent to clients.
- **Company Email**
 - The sender email used in communication with end clients (e.g., support@yourcompany.com).
 - This field helps maintain consistent and professional branding.

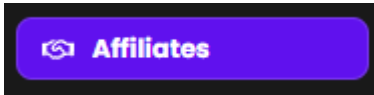
Summary

The **Reseller Profile** section centralizes all personal, financial, and business settings for resellers. It offers flexibility, automation, and branding tools to enhance the reseller's experience and streamline operations.

“ Keeping these settings accurate and up to date ensures smooth transactions, strong brand representation, and seamless communication with both the platform and end clients.

Become an Affiliate

The **Affiliates** section in the Resell Portal allows users to earn recurring commissions by referring new users to the platform.



It is divided into three parts:

1. **Referral Link**
2. **Earnings**
3. **Payouts**

1. Referral Link

The **Referral Link** section provides the unique affiliate URL that users can share with others. When someone signs up using this link and adds funds to their wallet, the affiliate earns a commission.

- **Affiliate URL**

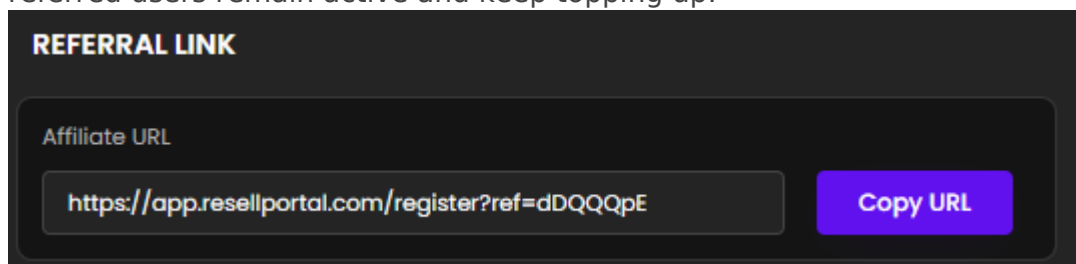
Example: `https://app.resellportal.com/register?ref=dDQQQpE`

- **Copy URL Button**

Allows affiliates to quickly copy their referral link for easy sharing.

- **Commission Structure**

- Affiliates earn **5% commission** on every wallet top-up made by users who sign up through their referral link.
- Commissions are **recurring**, meaning affiliates continue to earn as long as the referred users remain active and keep topping up.



Benefits of the Affiliate Program

- **5% Commission on All Referrals**

Affiliates receive a flat 5% of the total value added to wallets by referred users.

- **Passive, Recurring Income**

Earnings are generated automatically whenever referred users fund their wallets.

- **Scalable Revenue Model**

Affiliates can grow their income not just from direct referrals, but also indirectly through the business activity of those referrals.

2. Earnings

The **Earnings** section provides an overview of the affiliate's performance.

- **Total Earnings**

Displays the cumulative amount earned through affiliate commissions.

Example: (when no referrals have been made yet)

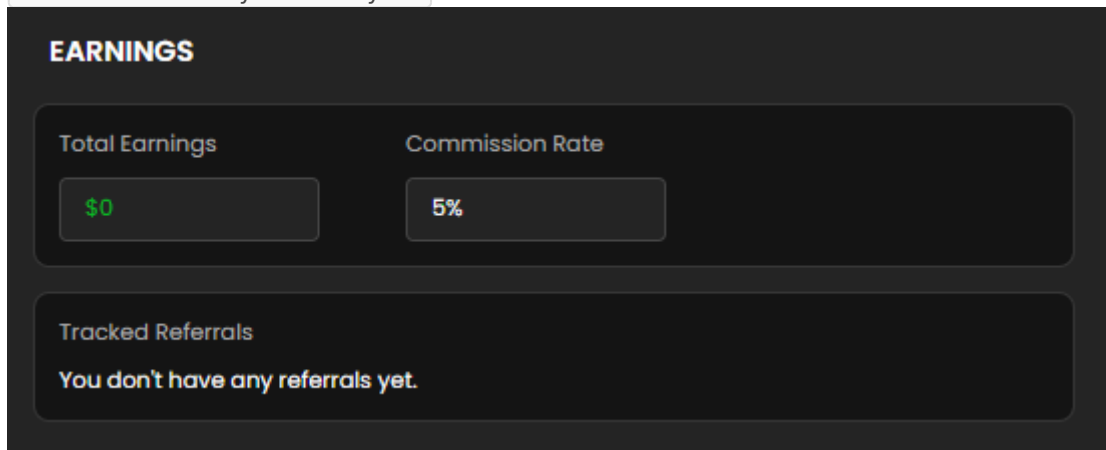
- **Commission Rate**

Shows the current commission percentage.

Default:

- **Tracked Referrals**

Indicates the number of users who have registered using the affiliate's link. If no users have signed up, this section will display a message such as:



The screenshot shows a dark-themed dashboard with a section titled "EARNINGS" in yellow. Below the title, there are two columns. The left column is labeled "Total Earnings" and contains a text input field with the value "\$0" in green. The right column is labeled "Commission Rate" and contains a text input field with the value "5%". Below these two columns, there is a section labeled "Tracked Referrals" which contains a message: "You don't have any referrals yet." in yellow.

3. Payouts

This section allows affiliates to set and manage their preferred payout method for receiving commissions.

- **Preferred Payout Method**

Affiliates can choose between supported options:

- PayPal
- Venmo

- **PayPal Details**

- Field to enter the PayPal email address where payments should be sent.

- **Venmo Details**

- Field to enter the Venmo username for payouts.

- **Save Payout Method Button**


Users must save their payout information to ensure proper processing of commission payments.

PAYOUTS

Preferred Payout Method


☒ Venmo ☐ PayPal

PayPal




PayPal Email Address

Venmo



Venmo Username

 Save Payout Method

Summary

The Affiliates section empowers users to generate additional income through referrals. With recurring commissions, multiple payout options, and a scalable earnings model, it offers a powerful way to monetize your network and activity within the Resell Portal ecosystem.