Downloading VPN via iTunes Store

Ensure your customers can easily access and install the VPN software on their preferred devices. Here is the download link for iTunes Store platforms:

 Download for iTunes store

Step 1: Download the VPN Client from the App Store

1. On your iPhone or iPad, open the **App Store**.
2. In the search bar, type **VPN Client** or use this direct link: VPN Client on iTunes Store.
3. Tap on the **Get** button to start downloading the VPN Client.
4. If prompted, authenticate using your Apple ID, Face ID, or Touch ID.
5. Wait for the app to download and install.

Step 2: Launch the VPN Client

1. Once installed, tap **Open** to launch the VPN Client app.
2. Alternatively, you can find the VPN Client icon on your home screen and tap to open it.

Step 3: Configure the Username and Password in the Settings

1. When the app opens, go to the **Settings** menu. This is usually represented by a gear icon or can be found in the app's main menu.
2. In the **Settings** menu, locate the fields for entering your VPN account information:
   - **Username**: Enter your VPN username as provided by your service provider.
   - **Password**: Enter the corresponding password for your VPN account.
3. Make sure the username and password fields are filled out correctly.
4. Tap **Save** or **Apply** to store your credentials in the app.

Step 4: Connect to the VPN Server

1. Go back to the main screen of the VPN Client app.
2. Tap on the **Connect** button.

3. Choose a server from the list (if there are multiple servers available) or use the default one.
4. The app will indicate when the VPN is successfully connected.

Step 5: Disconnect from the VPN

1. To disconnect, return to the main screen of the VPN Client app.
2. Tap the **Disconnect** button.
3. The app will confirm when the VPN is disconnected.

Troubleshooting and Tips

1. **If the username or password is incorrect**:
   - Double-check your login details in the **Settings** menu.
   - If you forgot your credentials, contact your VPN service provider.
2. **Cannot Connect to the VPN**:
   - Ensure your internet connection is active.
   - Try switching to a different server if multiple servers are listed.
3. **Reinstall the App**:
   - If the app experiences issues, consider deleting and reinstalling it from the App Store.
4. **App Permissions**:
   - Make sure to allow the VPN Client to access network configurations if prompted during setup.

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