

# Getting Started

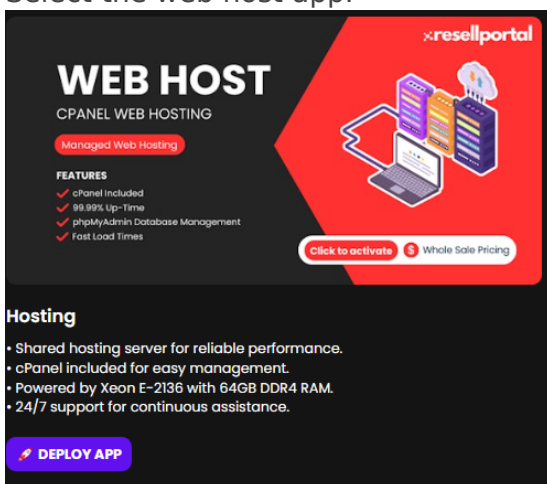
Welcome to the **ResellPortal.com** reseller system! This guide will walk you through the process of purchasing and deploying web hosting packages for your clients.

## 1. Account Setup

- Sign up or log in to your account at [ResellPortal.com](https://ResellPortal.com).
- Ensure you have sufficient balance to purchase web hosting packages.
- If needed, top up your balance using the available payment methods.

## 2. Purchasing a Web Hosting Package

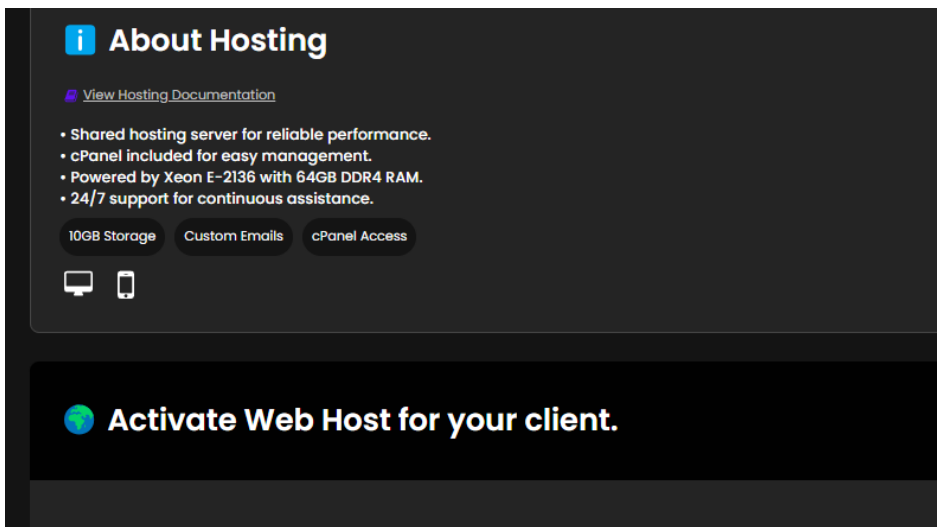
- Navigate to the **Activate(Manual)** section on the dashboard.
- Select the web host app.



- Click on the **Deploy app** button.
- Confirm the purchase, ensuring you have enough balance in your account.

## 3. Deploying the Web Hosting Package

- After Deploying the App.
- The system will take you to the activation page.

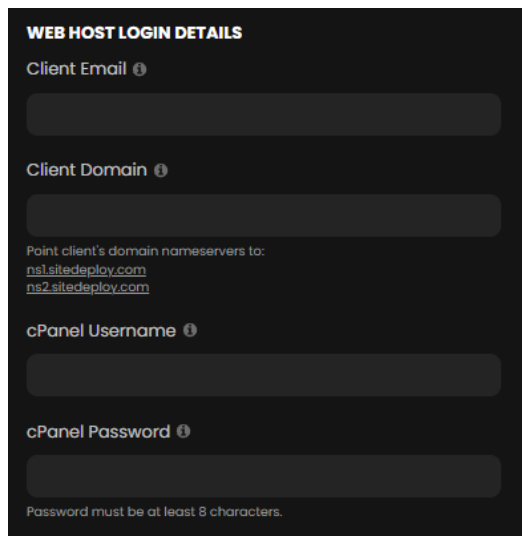


## 4. Activating the Web Host for a Client

- On the activation page, select the **Subscription Interval**:
  - **Monthly**
  - **Quarterly**
  - **Biannually**
  - **Annually**

A screenshot of a dark-themed web interface. At the top, there's a banner with a globe icon and the text 'Activate Web Host for your client.' Below this is a section with the text 'Your customer will use the login below to login to cPanel.' Underneath is a form titled 'SUBSCRIPTION INTERVAL'. It contains a dropdown menu with 'Monthly' selected and a small downward arrow icon.

- Enter the **Client's Web Hosting Login Details**:
  - **Client Email**
  - **Client Domain**
  - **cPanel Username**
  - **cPanel Password**



**WEB HOST LOGIN DETAILS**

Client Email ⓘ

Client Domain ⓘ

Point client's domain nameservers to:  
[ns1.sitedeploy.com](https://ns1.sitedeploy.com)  
[ns2.sitedeploy.com](https://ns2.sitedeploy.com)

cPanel Username ⓘ

cPanel Password ⓘ

Password must be at least 8 characters.

- Instruct your client to update their domain's nameservers to point to:
  - **ns1.sitedeploy.com**
  - **ns2.sitedeploy.com**

## How to Point a Domain to the Correct Nameservers

If your client is unsure how to point their domain to the correct nameservers, provide them with the following instructions:

1. **Log in to Their Domain Registrar**
    - This is the company where they purchased their domain name (e.g., Namecheap, GoDaddy, Google Domains, etc.).
  2. **Find the Domain Management Section**
    - Once logged in, navigate to the domain management area or DNS settings.
  3. **Locate the Nameservers Settings**
    - In the DNS or Nameserver settings, they should see an option to edit or change the nameservers.
  4. **Update the Nameservers**
    - Replace the existing nameservers with:
      - **ns1.sitedeploy.com**
      - **ns2.sitedeploy.com**
  5. **Save Changes**
    - After entering the new nameservers, they should save the changes.
  6. **Wait for Propagation**
    - It can take anywhere from a few minutes to 24-48 hours for the domain changes to fully propagate across the internet.
- Click **Activate** to complete the process.

## 5. Managing Active Web Hosting Accounts

- View active client subscriptions in the **Dashboard**.
- Renew, upgrade, or manage existing hosting accounts as needed.

- Notify clients about upcoming renewals to prevent service interruptions.

## Troubleshooting

If you encounter any issues:

- Ensure you have a sufficient account balance before purchasing.
- Double-check the **client's details** before activating.
- If activation fails, verify that the domain and cPanel credentials are correct.
- For additional support, contact **ResellPortal.com Support**.

By following these steps, you can efficiently manage and sell web hosting packages to your clients. Happy reselling!

For further assistance, visit [ResellPortal.com Support](#).

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