

Getting Started

Welcome to the **ResellPortal.com** reseller system! This guide will walk you through the process of purchasing and deploying web hosting packages for your clients.

1. Account Setup

- Sign up or log in to your account at ResellPortal.com.
- Ensure you have sufficient balance to purchase web hosting packages.
- If needed, top up your balance using the available payment methods.

2. Purchasing a Web Hosting Package

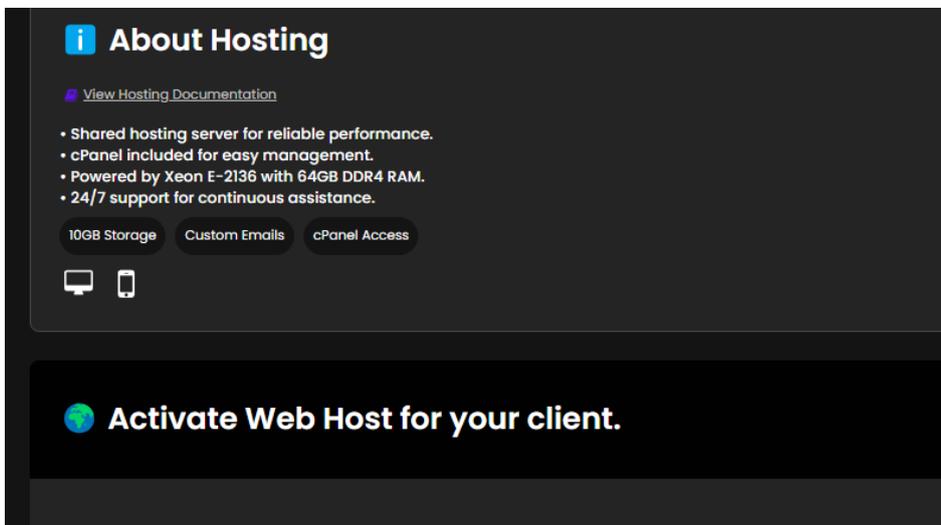
- Navigate to the **Activate(Manual)** section on the dashboard.
- Select the web host app.



- Click on the **Deploy app** button.
- Confirm the purchase, ensuring you have enough balance in your account.

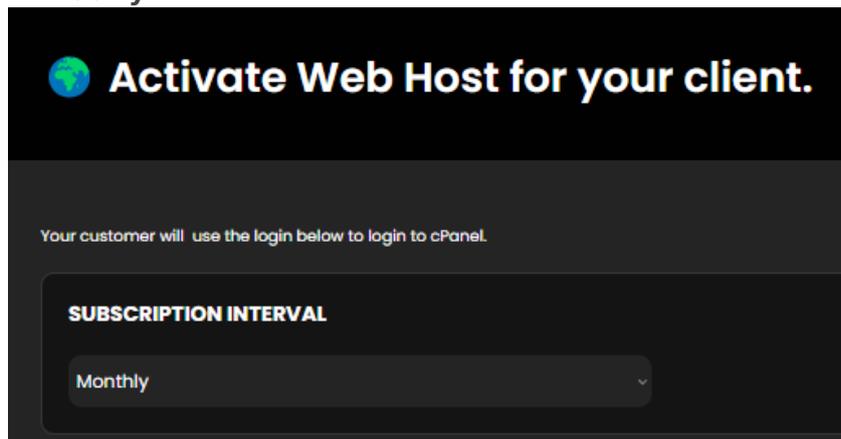
3. Deploying the Web Hosting Package

- After Deploying the App.
- The system will take you to the activation page.



4. Activating the Web Host for a Client

- On the activation page, select the **Subscription Interval**:
 - **Monthly**
 - **Quarterly**
 - **Biannually**
 - **Annually**



- Enter the **Client's Web Hosting Login Details**:
 - **Client Email**
 - **Client Domain**
 - **cPanel Username**
 - **cPanel Password**

WEB HOST LOGIN DETAILS

Client Email ⓘ

Client Domain ⓘ

Point client's domain nameservers to:
ns1.sitedeploy.com
ns2.sitedeploy.com

cPanel Username ⓘ

cPanel Password ⓘ

Password must be at least 8 characters.

- Instruct your client to update their domain's nameservers to point to:
 - **ns1.sitedeploy.com**
 - **ns2.sitedeploy.com**

How to Point a Domain to the Correct Nameservers

If your client is unsure how to point their domain to the correct nameservers, provide them with the following instructions:

- 1. Log in to Their Domain Registrar**
 - This is the company where they purchased their domain name (e.g., Namecheap, GoDaddy, Google Domains, etc.).
 - 2. Find the Domain Management Section**
 - Once logged in, navigate to the domain management area or DNS settings.
 - 3. Locate the Nameservers Settings**
 - In the DNS or Nameserver settings, they should see an option to edit or change the nameservers.
 - 4. Update the Nameservers**
 - Replace the existing nameservers with:
 - **ns1.sitedeploy.com**
 - **ns2.sitedeploy.com**
 - 5. Save Changes**
 - After entering the new nameservers, they should save the changes.
 - 6. Wait for Propagation**
 - It can take anywhere from a few minutes to 24-48 hours for the domain changes to fully propagate across the internet.
- Click **Activate** to complete the process.

5. Managing Active Web Hosting Accounts

- View active client subscriptions in the **Dashboard**.
- Renew, upgrade, or manage existing hosting accounts as needed.

- Notify clients about upcoming renewals to prevent service interruptions.

Troubleshooting

If you encounter any issues:

- Ensure you have a sufficient account balance before purchasing.
- Double-check the **client's details** before activating.
- If activation fails, verify that the domain and cPanel credentials are correct.
- For additional support, contact **ResellPortal.com Support**.

By following these steps, you can efficiently manage and sell web hosting packages to your clients. Happy reselling!

For further assistance, visit [ResellPortal.com Support](#).

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