

# Using VPN for Windows

Ensure your customers can easily access and install the VPN software on their preferred devices. Here is the download link for Windows platform:



[Download for Windows](#)

## Step 1: Download the VPN Client

### 1. Click on the Download Link:

- Click the following link to download the VPN Client executable file: [Download VPN Client](#).

### 2. Save the File:

- Once you click on the link, your browser will prompt you to either *Open*, *Save*, or *Save As*. Choose the *Save* option.
- Select a folder where you want to save the installer file (e.g., Desktop or Downloads folder).

### 3. Wait for the Download to Complete:

- Wait for the download to finish before proceeding to the installation step.

## Step 2: Install the VPN Client

### 1. Locate the Downloaded File:

- Navigate to the folder where you saved the downloaded file (`vpnclient.exe`).

### 2. Run the Installer:

- Double-click on the `vpnclient.exe` file to launch the installation.
- If you see a security prompt (User Account Control), click *Yes* to allow the installation.

### 3. Follow the Installation Wizard:

- Click *Next* in the setup wizard to proceed.
- Review and accept the license agreement, if prompted.
- Select the destination folder (default options are typically fine).
- Click *Install* to begin the installation.

### 4. Complete the Installation:

- After the installation is complete, click *Finish*.
- If prompted, restart your computer to ensure the VPN client is properly set up.

## Step 3: Open the VPN Client and Configure Settings

### 1. Launch the VPN Client:

- Go to the *Start Menu* or use the desktop shortcut named "VPN Client" to open the application.
2. **Go to Settings:**
    - Once the VPN client is open, look for a *Settings* option in the menu. This is usually located in the top-right corner or accessible via an icon (often resembling a gear or wrench).
  3. **Enter VPN Credentials:**
    - In the *Settings* menu, you will find fields for entering your VPN account information:
      - **Username:** Enter the username provided by your VPN provider.
      - **Password:** Enter the password corresponding to your account.
    - Note: Since this client doesn't use traditional login at the main interface, entering your credentials in the *Settings* is essential.
  4. **Save the Settings:**
    - Once you have entered your username and password, click *Save* or *Apply* to store these credentials.

## Step 4: Connect to the VPN Server

1. **Select the VPN Profile:**
  - On the main screen, select the newly created VPN profile.
2. **Click on the Connect Button:**
  - Click *Connect* to initiate the connection.
3. **Wait for Connection:**
  - The VPN client will display a status indicator. Once connected, the status should change to *Connected*.

## Step 5: Disconnect from the VPN

1. **Open the VPN Client:**
  - If the VPN client is minimized, click on its icon in the system tray to open it.
2. **Click the Disconnect Button:**
  - Select the active VPN profile and click *Disconnect*.
3. **Exit the Application:**
  - Once disconnected, you can close the VPN client if you no longer need it.

## Troubleshooting and Tips

1. **Issue with Username or Password:**
  - Double-check that you entered your username and password correctly in the *Settings* menu.
  - If you forgot your credentials, contact your VPN provider.
2. **Unable to Connect:**
  - Ensure the server address is correct.
  - Check if a firewall or antivirus is blocking the VPN client.
3. **Connection Drops Frequently:**
  - Change the protocol (e.g., switch from TCP to UDP).

- Select a different server location.

#### 4. **Slow Internet Speed:**

- Try connecting to a closer server.
- Check your network connection independently.

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