

Using VPN on Mac

Ensure your customers can easily access and install the VPN software on their preferred devices. Here is the download links for Mac platforms:



[Download for Mac](#)

Here are the steps:

Step 1: Download the VPN Client

1. Click on the Download Link:

Click on the following link to download the VPN Client for macOS: [Download VPN Client](https://vpnclient.app/current/vpnclient/vpnclient.dmg).

2. Save the File:

Your browser will start downloading the `.dmg` file automatically. If prompted, select **Save** and choose the location (e.g., Downloads folder).

3. Wait for the Download to Complete:

Once the download is complete, proceed to the next step.

Step 2: Install the VPN Client

1. Locate the Downloaded File:

Navigate to the folder where the `vpnclient.dmg` file was saved (usually the Downloads folder).

2. Open the DMG File:

Double-click on the `vpnclient.dmg` file to open the installer.

3. Install the VPN Client:

In the window that appears, drag the **VPN Client** icon into the **Applications** folder.

4. Launch the VPN Client:

Go to the **Applications** folder and find the VPN Client application. Double-click on it to open the application.

5. Approve Installation (If Required):

If macOS displays a security warning, go to **System Preferences** → **Security & Privacy** and click **Open Anyway** to approve the app.

Step 3: Open the VPN Client and Configure Settings

1. Launch the VPN Client:

Open the *VPN Client* from your **Applications** folder.

2. Open the Settings Menu:

Once the application is open, click on the *Settings* option. It may appear as a gear icon in the menu or under the *VPN Client* dropdown in the top menu bar.

3. Enter VPN Credentials in Settings:

In the Settings menu, you will find fields to input your VPN credentials. Enter the following information:

- Username: Type your VPN username in the **Username** field.
- Password: Enter the VPN password in the **Password** field.

4. Save the Credentials:

Click *Save* or *Apply* to store these settings. Entering your credentials in the Settings menu is essential because this VPN client does not have a traditional login interface at startup.

5. Verify the Configuration:

Make sure that the *Username* and *Password* fields are filled correctly. If left empty, the connection will not work.

Step 4: Connect to the VPN Server

1. Select the VPN Profile:

On the main screen, select the VPN profile you created.

2. Click on the Connect Button:

Click *Connect* to initiate the VPN connection.

3. Verify the Connection:

Wait until the status changes to **Connected**. You can confirm the connection by checking your IP address using an online tool like <https://whatismyipaddress.com>.

Step 5: Disconnect from the VPN

1. Open the VPN Client:

If minimized, click the icon in the top menu bar to reopen the client.

2. Click the Disconnect Button:

Select the active VPN profile and click **Disconnect**.

3. Exit the Application:

Once disconnected, you can close the VPN client if you no longer need it.

Troubleshooting and Tips

1. **Incorrect Username or Password:**

Double-check that you entered your username and password correctly in the **Settings** menu.

2. **Unable to Connect:**

Ensure that the server address is accurate and you've selected the correct protocol.

If a firewall or antivirus is enabled, temporarily disable it to see if it resolves the issue.

3. **Slow VPN Speeds:**

Connect to a different server.

Close any bandwidth-heavy applications running in the background.

4. **MacOS Security Warnings:**

Go to **System Preferences** → *Security & Privacy* and approve the application under *General* settings.

5. **Uninstalling the VPN Client:**

Go to the **Applications** folder.

Drag the **VPN Client** icon to the *Trash*.

Empty the **Trash** to remove the application completely.

Revision #3

Created 4 October 2024 19:18:38 by Admin

Updated 6 January 2025 23:21:04 by Admin